



CASE STUDY

Faulkner University

"Being able to scan to the iPad – that's the coolest thing ever. The Book ScanCenter does everything we need."

– Ann Grant, assistant director, Gus Nichols Library

About Faulkner University

A private Christian University in Montgomery, Alabama, Faulkner University was founded in 1942 as Montgomery Bible College with the mission of training preachers and providing a bible-based education. The school was renamed Faulkner University in 1985 after longtime trustee and chairman of the board, Dr. James Faulkner.

The commitment to a Christian education hasn't changed in more than 70 years, but today it is actually made up of five colleges: the Alabama Christian College of Arts and Sciences, the Harris College of Business and Executive Education, the V.P. Black College of Biblical Studies, the College of Education, and the Thomas Goode Jones School of Law. In addition to the main 75-acre campus in Montgomery, there are satellite campuses in Birmingham, Huntsville, and Mobile. In total, more than 3,500 students study at Faulkner, with 2,200 of them as undergraduates.

The way students learn is changing as well. Embracing the increasingly digital world, Faulkner University launched its Eagle iAdvantage technology initiative, which resulted in all students on the Montgomery campus being issued an iPad equipped with University-provided general and discipline-specific apps. The goal is to foster iPad interactive classrooms that allow students to take notes, conduct research, share files, and communicate with professors, advisors, and classmates.



CASE STUDY

Book ScanCenter Helps Enable The Digital Classroom

Faulkner's Gus Nichols Library originally ordered a Scannx Book ScanCenter to give students a convenient service that would save them time and money, and use less paper, said Ann Grant, assistant to library director Barbara Kelly.

"We just had a basic scanner, but we didn't have anything for the students to use," said Grant. "They had to make copies, and we charge for copies. And the Book ScanCenter has really worked out. It's convenient to the students, and when it all boils down, it does save on paper and copies."

Once the self-serve ScanCenter kiosk was installed, library staff began directing students who asked about making copies to try the scanner. At first, said Grant, they were nervous and assumed that the scanner would be complicated to use. Those fears were immediately relieved once they tried the Scannx unit that pairs an intuitive 15" touchscreen with an 11"x17" book-edge scanner and next-generation cloud-based document management.

"It's so easy!" said Grant. "We show them once and they get it right away. It's got simple directions that take them step-by-step. It tells you everything in nice clear writing, big and bold. And it gets them in and out in no time."

But the real transformation came when Faulkner rolled out the iAdvantage program in 2012. Suddenly, every student had an iPad and was enthusiastically exploring ways to use it. The library began looking at applications to allow research database use in a mobile environment. And, one day, as a librarian was showing a student how to use the Scannx Book ScanCenter, they noticed an option they hadn't used before: to scan directly to a smart phone or tablet.

Previously, students had mostly been scanning to flash drives and e-mail. But once they found out the scanner could send scans to their iPads, it quickly became a popular option.



CASE STUDY

“They thought it was amazing – just the best thing ever,” said Grant. “I have seen students using the Book ScanCenter with their iPads and they’ve had no problem whatsoever – no questions or anything. And I haven’t had a student complain. Of course, most of the young people are all about computers anyway, so it’s just natural for them.”

Reaping The Benefits Of Direct-To-iPad Technology

Being able to scan directly to their new iPads transformed the way Faulkner’s students study, learn, and participate in class. They can scan reference materials and text book chapters and access them anytime and anywhere. The Book ScanCenter easily transforms printed materials into searchable documents so students can easily find the reference they need. Digital documents are easy to share and can be highlighted, annotated, and underlined. And there’s no need to remember to return them to the library or worry about damage.

“That iPad is with them all the time,” said Grant. “When they’re in a class and they’ve already scanned something here, they don’t have to go back to their room or back to the library. Everything is handy. If they need to do a chapter for class, they scan it right to their iPad. And reference books can’t leave the library anyway, but they can scan them at the library and go.”

Another plus is that the book-edge design of the Book ScanCenter makes it easy to get perfect scans from even the largest books. “There was a student a couple weeks ago who was scanning an art book,” said Grant. “The best thing about it was the scanner showed the image, so if it was not straight or not right, he could adjust it. He loved that.” And when the student was done, he loved not having to carry a heavy, oversized art book out of the library.

All the benefits of scanning to tablets and smart phones mean that students are not only using the scan-to-iPad feature more; they are using the Book ScanCenter more. “This year, it was the most used I’ve ever seen it,” said Grant. “From mid-



CASE STUDY

term to end of semester, it was non-stop, with students in here every day. And I think it will get to be more and more popular. I don't know if it will completely replace the copiers. They very seldom make a copy, unless the scanner is tied up and they don't want to wait. But, most of the time, they take the time to wait so they can use the scanner."