



Lewis & Clark College

“If you miss the image editing features that Odyssey provided, Scannx does that all for you automatically. It has all the essential features of a more expensive system and it will really make you more efficient. It’s worth it.”

– Jennifer Jacobs, Head of Access Services,
Aubrey R. Watzek Library, Lewis & Clark College

An essential tool for the Tipasa interlibrary loan platform

Like many OCLC members around the country, the Aubrey R. Watzek Library at Lewis & Clark College in Portland, Oregon faced a dilemma: When would be the best time to transition from ILLiad to Tipasa, the next generation cloud-based interlibrary loan platform?

“We were aware that ILLiad is being phased out and Tipasa would be its replacement,” said Jennifer Jacobs, Head of Access Services at Watzek Library. But she also knew she didn’t want to make the switch until Tipasa worked with the library’s Scannx Book ScanCenter Flexi. “We were using a Scannx Book ScanCenter, and we really wanted to maintain the automation that it offers in our new workflow. In talking to the OCLC salespeople, one of my requirements was Scannx integration, because we were already using it and it was saving us a lot of time.”

In February 2018, Scannx announced that Tipasa and WorldShare Interlibrary Loan software connectors were fully integrated with its version 5.0 software, and that the upgrades would be free to Scannx users already using its Article Exchange and ILLiad solutions. With that news, Jacobs was on board.



CASE STUDY

The Scannx team helped Lewis & Clark make the switch to Tipasa and she was thrilled with the experience. “Once we got a couple things straightened out, it was a very easy switch,” said Jacobs. “It was all done on the back end. All I had to do was configure a new Tipasa button on the Scannx interface and it just magically worked.”

Thanks to the Scannx Tipasa integration, the interlibrary loan workflow for Lewis & Clark College has improved. “We like that Tipasa is cloud-based, as opposed to ILLiad which was client-based,” said Jacobs. “It simplifies the borrowing processing by reducing the need to move requests through various queues, which makes for a more streamlined process. It is also integrated with the WorldCat Knowledge Base, which allows us to easily identify articles in our local collection and provides deep links to those articles.”

Scannx: The cloud solution's silver lining

But in the move to the cloud, some of the ILLiad functionality was lost. “One of those things was image editing, but the Scannx makes up for that,” she said. “It crops and rotates the image without you having to touch anything, and you can reorder and delete pages as needed. It also automatically uploads the scanned file to Article Exchange and updates the request status in Tipasa.”

Another potential pitfall is that Tipasa relies on Article Exchange to share electronic documents. “If you’re not careful, you can pretty easily upload the wrong document,” said Jacobs. “The Scannx integration with Tipasa automates that workflow, which makes it easier for our student workers to learn, so we can delegate more to them as a result.”

There was a reason Jacobs insisted that the Scannx Book ScanCenter be part of any change to Lewis & Clark’s interlibrary loan process. In the two years since the library first got the scanner, she’s come to rely on the electronic document system’s powerful, yet easy-to-use features. Scannx enables anyone to scan books,



CASE STUDY

documents, and photos, convert them to multiple formats – including jpgs and searchable PDF documents – and send them to Dropbox, Google Drive, email, smartphones, tablets, or USB drives. And it has been an especially powerful tool for Lewis & Clark's interlibrary loan program.

"The student workers love it and find it very easy to use. We've never had complaints about image quality from other libraries or from our patrons when we send them things from our collection. We've had no maintenance issues at all."

Jacobs first saw the Scannx Book ScanCenter at an ILLiad International Conference. "We were shopping around for a scanner and looked at other vendors, but the Scannx was by far the most affordable and included all the features we were looking for," she said. "At the time we were using ILLiad and wanted integration with that. The automated editing features like auto crop, splitting an image of two pages into single pages, and auto-rotate all save us an enormous amount of time. And we like the book-edge, both to protect our more fragile materials, and also to reduce the time it takes to get good images for interlibrary loans. Sometimes it can take time to get a decent image if the binding is tight. Basically, everything we need is there."

About Lewis & Clark College

Lewis & Clark is a private liberal arts college comprised of an undergraduate College of Arts and Sciences with about 2,000 students, a School of Law, and a Graduate School of Education and Counseling. Located on 137 wooded acres in Portland, Oregon, the college was named one of America's top ten "Most Beautiful Campuses" by the Princeton Review. Located at the heart of the undergraduate campus, the Aubrey R. Watzek Library provides rich collections of print and electronic resources. The library also houses a premier collection on the Lewis & Clark Expedition, one of the most complete resources known to exist on the Corps of Discovery.